

## Corrigendum – I

Tender No. : CON/IT/4125/17/01

Date: 01/12/2017

Sub : Open Tender (e-Tender) in Single Bid System for Supply of e-Seals and Providing Associated Managed Services for Capturing the e-Seals through RFID Reader at CONCOR's EXIM Locations.

This has reference to tender notice no. CON/IT/4125/17/01 published on 27/11/2017.

Prospective bidders may kindly note that in the above mentioned tender document, the following Amendments/ Additions/ Deletions / clarifications have been made :

### Clauses Amended

S.no.	Reference Page No. & Clause No.	As appeared in tender document	Clauses Amended as
1.	Clause 10 i.e. Purchaser's right to vary the quantity under Section III, page no. 13	Purchaser reserves the right to vary the quantity within validity of the Contract without any change in price or other terms and conditions with commensurate increase or decrease in delivery period. The purchaser reserves the right to drop any item at its own discretion.	Purchaser reserves the right to increase the quantity within validity of the Contract without any change in price or other terms and conditions with commensurate increase or decrease in delivery period.
2.	Clause 14 i.e. Disclaimer of Section V, page no. 26	CONCOR business is likely to grow, but CONCOR does not guarantee on the quantum and actual quantum may be less than the quantity mentioned in the Price Schedule. Vendor may do its own assessment while quoting the rates in the price schedule.	CONCOR business is likely to grow, quantity of 3.70 lacs e-seals per year is committed. Vendor may do its own assessment while quoting the rates in the price schedule.
3.	Note 1. of Section VII (Price Schedule), page no. 31	The quantity of 3.70 lacs per annum is based on the Factory Stuffed Export Containers at CONCOR EXIM locations during the FY 2016-17. Further CONCOR business in future will grow and for additional requirement, an increase quantity of 30% over the total requirement of 3.70 lacs per annum may be supplied at the same rates, terms and conditions	The quantity of 3.70 lacs per annum is committed which is based on the Factory Stuffed Export Containers at CONCOR EXIM locations during the FY 2016-17. Further CONCOR business in future will grow and for additional requirement, an increase quantity of 30% over the total requirement of 3.70 lacs per annum may be supplied at the same rates, terms and conditions

4.	<p>Clause No. 4 i.e. Payment Terms of Section V, page no. 22</p>	<p>The payment shall be made as per e-seal lots delivery and mapping of e-seal with IEC code at respective location/ terminal.</p> <p>Payment will be processed by Corporate Office based on the confirmation of receipt of seal duly mapped with IEC code given by respective regions.</p> <p>The vendor would make necessary arrangement (Hardware/ Software/ Reader/ Writer etc. for e-Seals issuance) at all CONCOR EXIM locations and no payment will be made by CONCOR in this regard.</p>	<p>The payment shall be made as per e-seal lots delivery at respective location/ terminal.</p> <p>Payment will be processed by Corporate Office based on the confirmation of receipt of seal given by respective regions/ terminals.</p> <p>The vendor would make necessary arrangement (Hardware/ Software/ Reader/ Writer etc. for e-Seals issuance) at all CONCOR EXIM locations and no payment will be made by CONCOR in this regard.</p>
5.	<p>Clause 2 B (16) i.e. scope of work of Section VI, page no. 29</p>	<p>The vendor would make necessary arrangement (Hardware/ Software/ Reader/ Writer etc. for e-Seals) at all CONCOR EXIM locations.</p>	<p>The vendor would make necessary arrangement (Hardware/ Software/ Reader/ Writer etc. for e-Seals) at all CONCOR EXIM locations. However, CONCOR will make necessary IT infrastructure arrangement like PC, OS, DB, Internet as per requirement.</p>
6.	<p>Clause 2 B (5) i.e. scope of work of Section VI, page no. 28</p>	<p>The services should include round the clock support on 24*7 basis on all days including Saturday, Sundays &amp; Holidays.</p>	<p>The services should include round the clock support on 24*7 basis on all days including Saturday, Sundays &amp; Holidays.</p> <p>The vendor should depute at least one Engineer at one of the terminals of every region. Engineer will train CONCOR official and will also ensure smooth issuance of e-Seals at all Terminals.</p>
7.	<p>Clause 6 i.e. Uptime of Section V, page no. 22</p> <p>Clause 2B(11) i.e. scope of work of Section VI, page no. 29</p>	<p>The vendor should ensure an uptime of 99.8% of complete solution including handheld application and web application at each location. Vendor should keep adequate spares available and device some method to maintain the required uptime. The RFID Reader should be kept in redundancy/ HA mode. For spares or standby devices, no extra payment will be made.</p>	<p>The vendor should ensure an uptime of 99.8% of complete solution including handheld application and web application at each location. Vendor should keep adequate spares available and device some method to maintain the required uptime. The RFID Reader should be kept in redundancy/ HA mode. For spares or standby devices, no extra payment will be made.</p> <p>The downtime of the IT infrastructure provided by CONCOR will not be considered while calculating LD for the downtime.</p>

8.	Clause 7(a) i.e. LD for downtime of Section V, page no. 23	In case the uptime is less than 99.8%, a LD of Rs. 50.00 per case per location of non capturing of e-seal information (for all e-Seals including those not supplied by the vendor) would be applicable	In case the uptime is less than 99.8%, a LD of Rs. 50.00 per case per location of non capturing of e-seal information would be applicable. The RFID reader should be capable of reading e-seals of other vendors.
		The vendor should integrate/develop API web services for of e-seal information and the vendor will coordinate with the other e-seal issuing vendors.	Vendor may provide necessary support for the e-seal information from other vendors.
9.	Clause 12 i.e. Training of Section V, page no. 26 & Clause 2 B (14) i.e. scope of work of Section VI, page no. 29	One day training should be provided by the vendor to the adequate number of Customs/ CONCOR personnel at each location.	Adequate training/support should be provided by the vendor to the required number of Customs/ CONCOR personnel at each location before delivery of first lot of e-Seals as well as during the currency on need basis.
10.	Clause 2B(2) Scope of Work of Section VI, page no. 28	The vendor should integrate all the real-time data of exporter details, e-seal issuance, scanning & reading of e-seal with CONCOR's commercial applications for which the vendor may coordinate with the existing application vendors.	The vendor should provide all the real-time data of exporter details, e-seal issuance, scanning & reading of e-seal of all vendors. The system should be capable of reading e-seals of other vendors.
11.	Clause 2 B (15) i.e. scope of work of Section VI, page no. 29	The vendor would supply the e-seals directly to the respective CONCOR EXIM locations from his own distribution arrangement as per the requirement. The vendor would provide required manpower support for mapping with IEC code and issuance of seal at all locations and hand over the e-Seal to nominated person of CONCOR. The e-Seals supplied should be branded with CONCOR logo.	The vendor would supply the e-seals directly to the respective CONCOR EXIM locations from his own distribution arrangement as per the requirement.  The vendor will train CONCOR staff and provide support for mapping of e-Seals with IEC code at all terminals. Vendor shall depute at least one persons in one of the terminals of each region.  The e-Seals supplied should be branded with CONCOR logo.
12.	Clause 9 i.e. Address for providing associated managed services of Section V, page no. 26	Note : Bidders may note that the number of EXIM locations are likely to grow and there may be addition of 4-5 EXIM locations per year. The vendor will be required to provide the Associated Managed Services alongwith setting up the RFID Readers in Redundant/ HA	Note : Bidders may note that the number of EXIM locations are likely to grow and there may be addition of 4-5 EXIM locations per year. The vendor will be required to provide the Associated Managed Services alongwith setting up the RFID Readers in Redundant/ HA mode

		mode at the new locations as per the requirement of CONCOR. No additional payment (other than capturing of e-Sealing information) would be payable by CONCOR on this account. For new locations, uptime, LD and Scope of Work would remain same.	at the new locations as per the requirement of CONCOR. No additional payment would be payable by CONCOR on this account. For new locations, uptime, LD and Scope of Work would remain same.
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### Clauses Added

S.no.	Reference Page No. & Clause No.	Clauses added
1.	Clause 16 i.e. termination for convenience under Section V (Special Conditions of Contract)	As the e-seals is new product and expected to be new for vendors also and also there is commitment of 3,70,000 e-seals per year, hence termination for Convenience at Clause 14 of Section IV in General conditions of contract is not applicable in this tender.
2.	Clause 17 i.e. Inspection & Testing under Section V (Special Conditions of Contract)	The delivery will be in staggered mode in lots in the frequency of 15 days, the Inspection & Testing of the e-Seals as mentioned in clause 5 of Section IV in General Conditions of Contract will not be applicable in this tender. However, the vendor will have to give a self certification with every lot that the seals supplied are as per the specifications laid down by Customs. Further, before commencement of sales, the vendor shall submit self-certified copies of the certifications confirming conformance of the ISO Standard ISO 17712:2013(H) namely, clauses 4,5,6 as mentioned in para 3(d) of Customs Circular No. 36/2017 dtd. 28/08/2017.

### Clause Deleted

S.no.	Reference Page No. & Clause No.	Clause deleted
1.	Clause 2A(4) i.e. Technical specification of Section VI	To be deleted.

The last date of sale of e-tender (online), submission and opening of tender has been extended as follows:

Last date of Sale (Online)	Date & Time of Submission of Tender Document	Date & Time of opening of tender
06/12/2017 (upto 1600 hrs.)	07/12/2017 at 1200 hrs.	08/12/2017 at 1130 hrs.

Note :

1. All other terms & conditions of the tender shall remain unchanged.
2. This Corrigendum also forms part of the Tender Document and all the bidders are required to sign and submit the same along with the tender.

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