



**Tender Notice**  
**(E-TENDERING MODE ONLY)**

**Online** Open Tender in Two Bid System for Procurement of On-Premise Hardware and Software for HR Payroll, e-Office, GST, TMS Application & Operations System and Online Backup & Restore System on turnkey basis with One Year Warranty, Four years AMC and ATS Support at CONCOR's Central Site at ICD/Tughlakabad, New Delhi **only through e-tendering mode.**

1. The bid document can only be downloaded from the website ([www.tenderwizard.com/CCIL](http://www.tenderwizard.com/CCIL)) and the intending bidders should submit the document sale price of ₹ 1,000.00 inclusive of all taxes and duties **through e-payment at the time of making online request.**
2. Complete tender papers duly accompanied with requisite EMD shall be received online as per date and time mentioned below and may be opened in presence of the bidders or their authorized representatives.

Tender No.	CON/IT/4215/19/01
Name of Work	Open Tender in Two Bid System for Procurement of On-Premise Hardware and Software for HR Payroll, e-Office, GST, TMS Application & Operations System and Online Backup & Restore System on turnkey basis with One Year Warranty, Four years AMC and ATS Support at CONCOR's Central Site at ICD/Tughlakabad, New Delhi
Estimated Cost	₹ 14,63,86,815.00
Completion Period	120 Days (period for supply, installation, commissioning, integration, migration, testing, acceptance and one month successful run), one year warranty, first year ATS and 4 years for AMC & ATS period.
Earnest Money Deposit	₹ 10.00 Lac (₹ Ten Lac only) <b>through e-Payment.</b>
Cost of Document	₹ 1,000.00 inclusive of all taxes and duties <b>through e-payment.</b>
<b>Tender Processing Fee</b>	₹ 4,500.00 plus taxes as applicable. <b>(Non-refundable) through e-payment.</b>
Date of Sale (Online)	From 05/01/2019 1100 hrs. to 25/01/2019 (upto 1600 hrs.)
Date & Time of submission of tender	28/01/2019 at 1100 Hrs.
Date & Time of opening of tender	29/01/2019 at 1130 Hrs.
Minimum annual turnover	The average annual turnover of the bidder during the last three financial years should not be less than ₹ 29,68,39,931.00 (Rupees Twenty Nine Crore Sixty Eight Lac Thirty Nine Thousand Nine Hundred Thirty One Only). The information shall be supported by the copy of Chartered Accountant's certificate.
Experience with respect to similar nature works	The minimum amount of single work of the similar nature should be amounting to ₹ 9,75,91,210.00 or works of similar nature amounting to ₹ 14,63,86,815.00 during previous 84 months (7 years) prior to the date of tender opening.

The similar nature of work would include orders in his own name for RISC / EPIC/ Intel servers with Unix/Linux Operating System for the proposed technologies supply/ implementation/ integration/ migration/ support (for multi-location, centralized system) for datacenter / DR site and order for support (for round the clock AMC's / ATS/ on-site support on 24 x 7 x 365 basis).

In this regard, out of these orders the vendor should have executed order for the following either in the same order or in multiple orders (maximum four) separate orders:

- (i) Order for Supply / implementation /integration/ migration/ support for datacenter / DR site similar to the proposed hardware system of Integration (licenses/ technology) / Application licenses.
- (ii) Order for Supply / implementation /integration/ migration/ support for datacenter / DR site similar to the proposed system Oracle RDBMS (technology/ licenses) / RDBMS replication (Technology / licenses).
- (iii) The bidder should have executed the orders for migration / support of Oracle Database / RISC /EPIC/Intel based System / Integration (Technology/Licenses)/ application licenses mentioned below depending upon the requirement for Operating System, Terminal management system, HR Payroll, e-Office, GST proposed for CONCOR:

In case the bidder is proposing Operating system of Oracle Database / Integration technology/ application licenses same as that of existing i.e. Solaris then the bidder should have executed atleast one order of migration/ support (for multi-location and centralized system) / DR similar to the proposed system of Oracle Database / Integration (technology/ licenses)/ application licenses (on RISC /EPIC based servers). These orders (i.e. migration and support) can be either in the same order or in two separate orders.

	The above mentioned details should be supported by copies of Purchase orders alongwith the completion certificate indicating completion of such activities i.e. supply / implementation / integration / migration/ support. For Support /on-going services (separate orders or combined orders with supply/ implementation/integration/ migration order), value of each completed year would be considered for the above requirement.
Support	The bidder should be a total solution provider and should have direct tie-up with hardware OEM. The bidder should have either direct tie-up with the principals or their authorized partners for software like Oracle, Integration software, backup licenses or any other software/licenses for supply and providing necessary support. The bidder should submit authorization certificate/ documentary proof of such tie-ups alongwith technical bid.  The bidder should have support office in Delhi / NCR to provide necessary support.

3. CONCOR reserves the right to reject any or all the tenders without assigning any reason thereof.

This tender notice is also available on the web site [www.concorindia.com](http://www.concorindia.com). The bid document can also be downloaded from the website ([www.tenderwizard.com/CCIL](http://www.tenderwizard.com/CCIL)). However, the intending bidders should submit the document sale price of ₹ 1,000.00 through e-payment at the time of making online request.

EMD to be paid through e-payment and the receipt of the same should be scanned and uploaded in the e-tendering website [www.tenderwizard.com/CCIL](http://www.tenderwizard.com/CCIL).

To participate in the E-Bid submission, it is mandatory for the bidders to have user ID & password which has to be obtained by submitting an annual registration charges of INR 1500/- plus taxes as applicable to M/s. ITI through e-payment. Bidders have to pay the Tender Processing Fee to ITI through e-payment at the time of downloading/ submission of bid.

The detailed tender document can be viewed from the website [www.tenderwizard.com/CCIL](http://www.tenderwizard.com/CCIL) from 05/01/2019 1100 hrs. to 25/01/2019 (upto 1600 hrs.).

**Corrigendum / Addendum to this Tender, if any, will be published on website [www.concorindia.com](http://www.concorindia.com), [www.tenderwizard.com/CCIL](http://www.tenderwizard.com/CCIL) and Central Procurement Portal (CPP) only. Newspaper press advertisement shall not be issued for the same.**

**Note :**

1. Tender Document/sets shall be provided free of cost to Micro & Small enterprises (MSE's) registered with the listed agencies or having Udyog Aadhar Memorandum.
2. MSEs registered with the agencies mentioned below or having Udyog Aadhar Memorandum will be exempted from payment of Earnest Money Deposit (EMD).

3. MSEs who are interested in availing themselves of these benefits and preferential treatment, the MSEs will enclose with their offer the proof of their being MSE registered with any of the agencies mentioned in the notification of Ministry of MSME indicated below along with the bid.

- (i) District Industries Centers
- (ii) Khadi and Village Industries Commission
- (iii) Khadi and Village Industries Board
- (iv) Coir Board
- (v) National Small Industries Corporation
- (vi) Directorate of Handicraft and Handloom
- (vii) Any other body specified by Ministry of MSME

4. The MSEs must also indicate the terminal validity date of their registration.

Failing (3) & (4) above, such offers will not be liable for consideration of benefits detailed in MSE notification of Government of India dated 23.03.12

Executive Director (MIS&CSR)